Steps for Resolving Conflicts

2. What can we do? Think of some solutions!
3. Give it a try!
4. Teacher follows up and gives PDA

Stop! It looks like we have a problem…
Steps for Resolving Conflicts

Include the children directly involved and use these steps

1. Acknowledge there is a problem or conflict: What happened? How do you feel?
   - Approach children calmly, take deep breaths, and acknowledge feelings
   - Ask what happened and how do you feel?; hear from both children. This is about listening to each other

2. Ask for solution ideas
   - See if the children have ideas first
   - Get a “solution kit” if needed

3. Give it a try
   - Get the children to signal agreement: thumbs up, hand shake
   - You can state the solution again if needed and provide PDA for being flexible, being good at solving problems, asking for help, staying calm

4. Teacher, follow up with children, use PDA!
   - It’s important to see that the issue is resolved or that the children move on