Conflict-Resolution Steps (older)

teaching pyramid

1. What happened?
How do I feel? & How do I feel?

2. What can we do?
Think of some solutions!

3. What would happen if...?
Would it be safe? Would it be fair?
How would everyone feel?

4. Give it a try!

To Use in Conflict Resolution

Include the children directly involved

1. Acknowledge there is a problem and feelings
   - "We have a problem! What happened? How do you feel?, and How do YOU feel?"

2. Seek solutions, first from the children, then a "solution kit"
   - "What can we do?" "What are your ideas?"

3. Evaluate the solution for safety and fairness if needed
   - "Is it safe?" "Is it fair?" "How will others feel?"

4. Encourage the children to try the solution, maybe signal agreement with a handshake, thumbs up, or other gesture
   - "Give it a try!"

5. Follow-up with the children, check in on them, use PDA